BROWN COUNTY HUMAN SERVICES

111 N. Jefferson Street P.O. Box 22188 Green Bay, WI 54305-3600



Erik Pritzl, Executive Director

MEETING OF THE HUMAN SERVICES BOARD Thursday, January 12, 2017

COMMUNITY TREATMENT CENTER, ROOM 365 3150 GERSHWIN DRIVE, GREEN BAY, WI 54311 5:15 P.M.

AGENDA

- 1. Call Meeting to Order.
- 2. Approve/Modify Agenda.
- 3. Approve Minutes of December 8, 2016 Human Services Board Meeting.
- 4. Executive Director's Report.
- 5. Presentation re: Hospital & CBRF Nursing Services.
- 6. CTC Administrator Report including NPC Monthly Report.
- 7. Financial Report for Community Treatment Center and Community Programs.
- 8. *Statistical Reports.
 - a. Monthly CTC Data Bay Haven Crisis Diversion/Nicolet Psychiatric Hospital.
 - b. Child Protection Child Abuse/Neglect Report.
 - c. Monthly Contract Update.
- 9. *Request for New Non-Continuous Provider & New Provider Contract.
- 10. Other Matters.
- 11. Adjourn Business Meeting.

*Note: attached as written reports

Notices:

Notice is hereby given that action by the Human Services Board may be taken on any of the items, which are described or listed in this agenda.

Please take notice that additional members of the Board of Supervisors may attend this meeting of the Human Services Board, resulting in a majority or quorum of the Board of Supervisors. This may constitute a meeting of the Board of Supervisors for purposes of discussion and information gathering relative to this agenda.

Any person wishing to attend the Human Services Board meeting who, because of a disability, requires special accommodations, should contact the Human Services Department at (920) 448-6006 by 4:30 p.m. on the day before the meeting so that arrangements can be made.

PROCEEDINGS OF THE BROWN COUNTY HUMAN SERVICES BOARD

Pursuant to Section 19.84 Wis. Stats, a regular meeting of the **Brown County Human Services Board** was held on Thursday, December 8, 2016 in Board Room A of the Sophie Beaumont Building-Human Services—111 N. Jefferson Street Green Bay, WI

Present:

Chairman Tom Lund

Carole Andrews, Craig Huxford, Jesse Brunette, Susan Hyland, Paula Laundrie,

Aaron Linssen

Excused:

Bill Clancy, JoAnn Graschberger

Also

Present:

Erik Pritzl, Executive Director Nancy Fennema, Deputy Director

Luke Schubert, Hospital & Nursing Home Administrator

Eric Johnson, Finance Manager

Mark Johnson, Social Services/Rehab Manager

Deb Meyer, Social Worker

1. Call Meeting to Order:

The meeting was called to order by Chairman Lund at 5:15 pm.

2. Approve/Modify Agenda:

LAUNDRIE/ HYLAND moved to approve the agenda.

The motion was passed unanimously.

3. Approve Minutes of November 10, 2016 Human Services Board Meeting:

HUXFORD / LAUNDRIE moved to approve the minutes dated November 10, 2016. The motion was passed unanimously.

4. Executive Director's Report:

Executive Director Pritzl handed out copies of his report (attached). Pritzl included the departments' smart goals and initiatives for the year to show what work our department has done. If anyone has any questions, they can feel free to contact the director. Citizen Board Member Huxford stated he was pleased to see positive comments about the new psychiatric hospital. Pritzl stated that Human Services has always been neutral and never took a position on it.

LINSSEN / ANDREWS moved to receive and place on file. Motion was carried unanimously.

5. Presentation re: Social Services at the CTC:

Social Services/Rehab Manager Mark Johnson and Social Worker Deb Meyer gave a Power Point presentation to the board (attached).

- Q: Chairman Lund asked how often Watts hearings occur.
- A: Meyer stated there are five or six per year.
- Q: Chairman Lund asked if the waitlist for Bayshore is normally around 11.
- A: Meyer stated it does vary but usually sticks around that number. It takes a long time for people to get off the waitlist. Administrator Schubert added that even if we cannot take someone into the nursing home, we still go out and complete an assessment and offer suggestions based on our expertise.
- Q: Citizen Board Member Laundrie asked what services we provide for after care and discharge planning since it is important to make that connection.
- A: Johnson stated that if someone has an identifiable need, we will get that arranged for them. Especially in the adult psychiatric unit, not everyone is receptive to receiving treatment. We rely on the therapists' ability to get the client to engage or else we get a court order. If clients do not want follow-up, we encourage them and provide them the resources and also pass that onto families if they are involved.

Pritzl talked about issues with court scheduling and how the turnaround time can be tight which can affect decision making. Johnson stated they error on the side of caution.

- Q: Chairman Lund asked why there are so few people who go through the entire process when they are dangerous enough for an emergency detention.
- A: Johnson states that usually, an immediate crisis happens and the individual throws out suicidal statements. We provide a safety net for them and they wake up the next day feeling okay and not really meaning what they said.

ANDREWS / HYLAND moved to receive and place on file. Motion was carried unanimously.

6. Continued discussion re: Barbara Bauer Award.

Citizen Board Member JoAnn Graschberger was not able to make tonight's meeting but sent an update via email. She contacted Helen Smits and stated she was being nominated for the award and Helen is very excited. Helen will put together a work history, her volunteer activities, degrees received and other recognitions. She is in the middle of moving but will meet with JoAnn when all the information is ready. Other board members are invited too.

HUXFORD / BRUNETTE moved to receive and place on file. Motion was carried unanimously.

7. CTC Administrator Report including NPC Monthly Report:

Schubert handed out his NPC Monthly Report in the agenda packet (attached). He went through the highlights. He stated the nursing home is going through some major reform (biggest in 20 years) which includes new regulations. The link with information on the Final Rule document is:

http://www.leadingage.org/Nursing Home Requirements of Participation Final Rule 2016.aspx

HYLAND / LAUNDRIE moved to receive and place on file. Motion was carried unanimously.

8. Financial Report for Community Treatment Center and Community Programs:

Finance Manager Eric Johnson handed out his report (attached). Johnson stated that how we have been billing crisis intervention services have not been accurate per guidelines. We have been charging per patient vs. per provider/staff time. This does affect the budget for 2016 as it was unanticipated.

LAUNDRIE / ANDREWS moved to receive and place on file. Motion was carried unanimously.

9. Time and Location of May 11th HS Board Meeting:

We have our Volunteer Services banquet the same night as our board meeting. The Board decided to move meeting time up to start at 4:30 and see if we can use the Ashwaubenon library or municipal building. We will move the Public Hearing to June.

ANDREWS / HYLAND moved to receive and place on file. Motion was carried unanimously.

10. Statistical Reports:

Please refer to the packet which includes this information.

LINSSEN / HUXFORD moved to receive and place on file. Motion was carried unanimously.

11. Other Matters:

Chairman Lund wished staff and board members a Merry Christmas and Happy New Year.

Pritzl stated that he sent out a memo to the emergency detention committee and regional contacts letting them know we are prioritizing emergency detentions and will serve Brown County first over the holidays.

Next Meeting: Thursday, January 12, 2016 5:15 p.m. – Community Treatment Center, Room 365

12. Adjourn Business Meeting:

LINSSEN / LAUNDRIE moved to adjourn; motion passed unanimously. Chairman Lund adjourned the meeting at 6:14 p.m.

Respectfully Submitted,

Kara Navin Office Manager

BROWN COUNTY HUMAN SERVICES

111 N. Jefferson Street P.O. Box 22188 Green Bay, WI 54305-3600



Phone (920) 448-6000 Fax (920) 448-6126

Erik Pritzl Executive Director

To:

Human Services Board

Human Services Committee

From: Erik Pritzl, Executive Director

Date: December 8, 2016

Re:

Executive Director's Report

December is a good time to consider what has been worked on and accomplished throughout the year. With that in mind, I have decided to include a summary related to the initiatives and SMART goals for 2016. The following sections provide many updates for the respective goals and initiatives that were part of the budget preparation process:

Community Programs-Behavioral Health

A reduction of 25 % in the wait time for clients to access intensive AODA Outpatient Services from the time of attendance at Orientation group to first day of service.

The wait time has been reduced from an average of 15 days over the past year to an average 5.3 day wait. The wait time reduction exceeded the target goal, and decreased by 64.66%. Appointments are being made at orientation group, and are now made routinely within 1-5 days of the client attendance at orientation.

Brown County Human Services will work collaboratively with the sheriff's office to provide better continuity of care for jail inmates with mental health issues.

A Clinical Social Worker is in the assigned position, and started in March, 2016. A program outline and description has been created along with promotional materials. There is also a self-referral process established for inmates at the jail. The staff member splits time between the jail and CTC.

As of the third quarter, there were 153 requests for service from individuals, and 98 individuals served with an average of 4-6 hours of service. Barriers to service have been noted to include short incarceration episodes, confidentiality, housing and tracking individuals post-release for outcomes.



Brown County Human Services CCS program will increase the number of client's served by 25% in the next year.

The Current Comprehensive Community Services (CCS) Census is 129, 96 adults and 33 children. By comparison, there were 94 clients served at the end of the 2nd quarter of 2015. There has been a 37 % increase in the number of clients served, and this exceeds the target goal.

The wait list for psychiatry will be reduced by 25 % in the next year, from 220 to 165 patients.

Current psychiatric waitlist as of November, 2016 is 45 patients, a reduction of 51% since the last calculation. This is a 79.5 % reduction overall from 220 in 2015 to 45 patients in 2016.

Community Programs-Economic Support

With the implementation of the new FoodShare On Demand Interview requirements, Brown County Human Services will ensure Economic Support processes and procedures are updated, changed, and/or modified to comply with this new State regulation.

June 2016 – all policies and procedures were updated to reflect the Foodshare on demand interview requirements. New call center schedule/staffing pattern was implemented starting with the July 2016 schedule. Staff were trained and policies were distributed. As of August 2016 program staff are exceeding all state requirement performance metrics in this area. Official data has not been released from DHS yet.

Community Programs-Children, Youth and Families

Brown County Child Protective Services will conduct weekly safety staffings to promote completion of court ordered conditions and to reduce the length of time children remain in out of home care.

CPS has increased its use of Safety Staffings for stand-alone situations by 75%. CPS has made safety staffings a part of the case transfer process so that each and every case is safety staffed on a regular basis.

Shelter care will initiate the creation of a TEEN Pals program to address services need to children ages 14-25 specific to independent living skills and aging out of foster care supports.

Staff have been hired into positions for the TEEN Pals program, and have started recruiting volunteer mentors.

Child and Adolescent Behavioral Health will initiate a new Trauma Informed Care Training for Brown County licensed Foster Parents.

This project has now been moved to 2017 due to the Department of Children and Families releasing a grant application for trainer development and support. The Child Abuse and Neglect Task Force Training and Tools team prepared a collaborative application to DCF, and the intended audience could include foster parents and birth parents. The department is waiting on the outcome of the grant application.

Community Treatment Center:

Hospital and Nursing Home Administrator will continue to evaluate sustainable model of care options for Bay Haven programming with goal of increasing utilization to a break-even or revenue generating service.

Bay Haven is currently exceeding the 2016 budgeted census, averaging 4.5 residents per day in 2016 YTD, compared to 1.7 YTD in 2015. We have expanded the complexity and types of services that we are able to provide clients in our CBRF, including but not limited to serving high-relapse AODA clients waiting to be assessed for residential treatment placement approval. This provides the person with a safe placement with treatment sessions available to them to work through their life stressors with addictive habits as they are evaluated for placement into intensive outpatient programs and more comprehensive formal residential AODA programs to meet their long-term treatment needs.

Hospital and Nursing Home Administrator with potential involvement of consulting agency will evaluate physician compensation, provider operation modeling, and physician billing practices for all campus entities.

We have budgeted additional funding in 2017 to evaluate consulting services to continue to improve the quality and efficiency of our inpatient health operations. We have concluded that the Community Treatment Center would benefit from a more comprehensive independent professional assessment of the key performance indicators and are planning for that analysis to occur through the 2017.

General Department

Netsmart's Avatar will be implemented agency wide and the archaic AS400 software will be eliminated.

The project has been implemented in phases in 2016, with the following program areas and units being "live" as of November, 2016:

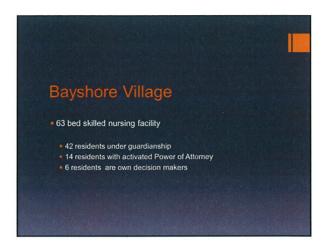
- Comprehensive Community Services
- Child and Adolescent Behavioral Health Unit
- Adult Behavioral Health Unit (AODA, MH, CTP, CMHP)
- Adult Protective Services

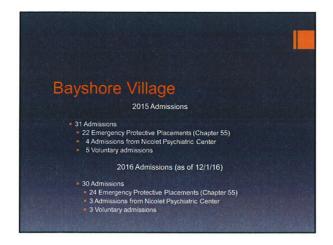
The next program units to go "live" are Birth to Three and the Community Support Program-Villa Hope on December 1, 2016. Following this will be Juvenile Justice and Child Protection in Q1 of 2017, and Children's Long Term Support on Q2 of 2017.

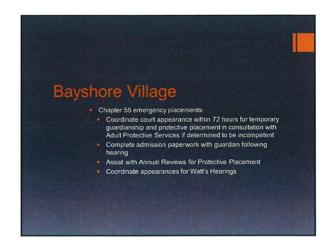
We will not be completely off of the AS400 by 12/31/16. We would have been using this as a legacy system, but with turnover in positions associated with the project, transitions will be occurring in 2017.

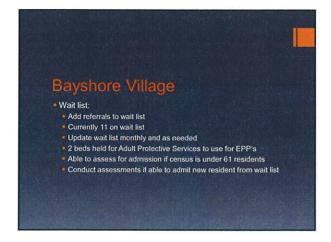
In addition to these initiatives and goals, there were four components of the Mental Health Initiative launched in 2016. Department staff members continue to work with contract providers to obtain measures related to these four components, and will report on them as information becomes available. Department staff members will continue to work on improvements related to these service areas. Specific to Mobile Crisis Expansion, there has been an increase in the number of mobile assessments, and an increase in the number of diversion stays. Of particular interest is an increase in contacts at hospitals, which has been a challenge for some time. With respect to detoxification services, the department has been charged for 21 days of service provided to 11 individuals since the service started. It is possible that other stays have been provided, but that another funding source was billed for the service. Department staff will continue to evaluate utilization, and provide more guidance to partners on accessing the service on a voluntary basis in addition to the incapacitation holds that have been done so far.

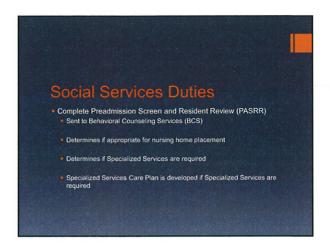


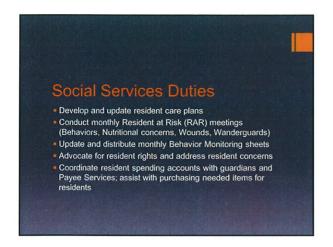




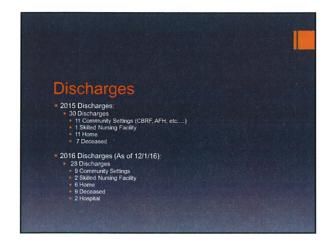


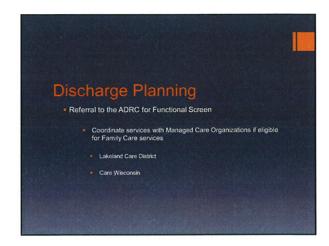


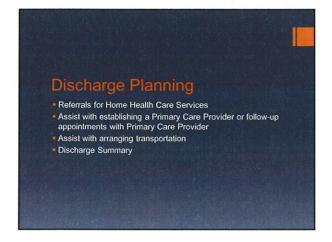


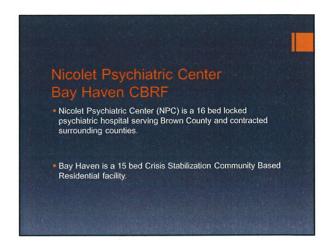


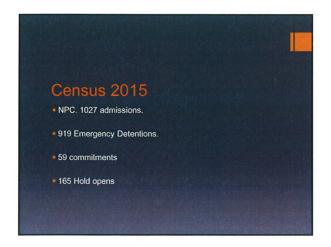


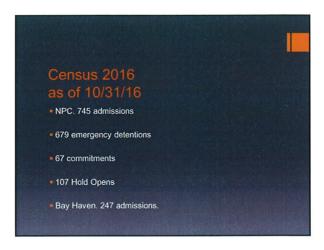




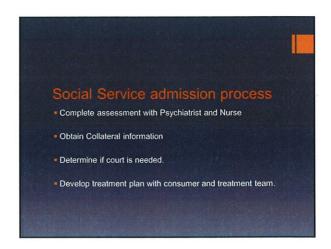














NPC December Monthly Report

- 1. <u>Patient Care Issues</u>- There are no new concerns to report.
- Contracted Services Issues We have an accepted RFP bid to renovate our courtyard fencing to make it more secure from client elopement. A budget adjustment request will be sent to the December Human Services Committee meeting to request approval from the General Fund for this project to be completed in 2017.
- 3. <u>Summary of patient complaints</u>- We had one grievance filed regarding the Psychiatrist professionalism. The client was concerned with a question asked during the initial assessment process by the physician. The question was a customary question necessary to ask in the determination of the client's treatment plan. The client was educated on the Psychiatrist need to assess this information as part of the client's treatment plan. The complaint was unsubstantiated.
- 4. Federal/State Regulatory Concerns- There were no hospital health inspections conducted during the month of October. A health inspection was conducted at Bayshore Village nursing home on 11/03/16. The nursing home was found to be in substantial compliance from the I/J citation issued in 09/27/16. DQA recommended that CMS rescind the discretionary denial of payment effective 12/21/16 for continued non-compliance. CMS has not responded to DQA's recommendation. The Civil Monetary Fine for an I/J has not yet been determined by CMS.
- 5. <u>Approval of Medical Staff appointments</u>- Dr. Mannem, Dr. Bales, and Dr. Rodriguez were all credentialed during the month of November
- 6. Other Business- The Human Services Committee has requested follow-up data analysis regarding client visitation hours and the policy on holiday vacation allowance for the nursing department from 12/20/ 01/01. A follow up communication to this request will occur at December's Human Services Committee.

Respectfully submitted by: Luke Schubert, NHA, Hospital and Nursing Home Administrator

BROWN COUNTY HUMAN SERVICES

111 N. Jefferson Street P.O. Box 22188 Green Bay, WI 54305-3600



Erik Pritzl, Executive Director

Phone (920) 448-6000 Fax (920) 448-6166

To: Human Services Board and Human Services Committee

Date: December 8, 2016

Subject: YTD 10/31/16 Financial Results for CTC and Community Programs

Community Treatment Center

October monthly financial results for CTC show a \$15,513 surplus of revenue over expense. This is due to favorable operating results for the month. This continues a trend for the past few months which has brought CTC to a YTD favorable budget variance of approximately \$37,000 compared to unfavorable variances of \$45,000 YTD as of 9/30/16 and \$153,000 YTD as of 8/31/16. The current YTD results of \$632,193 deficit which represents primarily non-cash depreciation expense remains significantly improved from 2015 YTD results of \$2,349,043 after 10 months of operation for the year.

Revenues YTD are higher overall than anticipated in the budget at 88% of the annual budget compared to a benchmark of 83% after 10 months. Expenses are also at 88% of the total annual budget YTD. Both revenues and expenses are affected by higher than budgeted census for the Hospital and CBRF.

		Actual	Budget
YTD Average Census:	Hospital	12.1	10.1
	Nursing Home	61.4	61.4
	CBRF	4.4	3.6

Community Programs

The YTD financial results for Community Programs as of 10/31/16 show overall revenues at 83% of the annual budget matching the normally expected benchmark of 83% after 10 months. Expenses YTD are at 82% which is lower than the benchmark primarily due to the impact of Mental Health Expansion initiatives for which expenses began at different points in the year following development of each program.

Current month results show a \$213,065 surplus of revenue over expense due to a 10 month prorated Transfer In amount from the General Fund of \$416,666 which was anticipated in the budget but not yet recognized on a YTD basis as part of Community Programs revenue.

Respectfully Submitted,

Eric Johnson Finance Manager





Community Programs Through 10/31/16 Prior Fiscal Year Activity Included

Summary Listing

(\$1,498,544.28)		(\$661,294.41)	(\$430,289.59)	(\$2,500.00)	\$213,065.31	(\$1,094,084.00)	(\$152,140.00)	(\$941,944.00)	Grand Totals	
69,620,214.58	82	9,430,963.84	42,398,316.16	2,500.00	4,337,341.11	51,831,780.00	412,001.00	51,419,779.00	EXPENSE TOTALS	
68,121,670.30	83	8,769,669.43	41,968,026.57	.00	4,550,406.42	50,737,696.00	259,861.00	50,477,835.00	REVENUE TOTALS	
181									Grand Totals	
									I	
\$69,620,214.58	82%	\$9,430,963.84	\$42,398,316.16	\$2,500.00	\$4,337,341.11	\$51,831,780.00	\$412,001.00	\$51,419,779.00	EXPENSE TOTALS	
13,027.90	0	6,000.00	.00	.00	165.00	6,000.00	6,000.00	.00		Outlay
53,671,849.91	81	6,451,353.64	27,161,986.36	2,500.00	2,757,671.97	33,615,840.00	400,457.00	33,215,383.00		Operating Expenses
15,935,336.77	84	2,973,610.20	15,236,329.80	.00	1,579,504.14	18,209,940.00	5,544.00	18,204,396.00		Personnel Costs
										EXPENSE
\$68,121,670.30	83%	\$8,769,669.43	\$41,968,026.57	\$0.00	\$4,550,406.42	\$50,737,696.00	\$259,861.00	\$50,477,835.00	REVENUE TOTALS	
25,580.00	84	83,333.33	422,210.67	.00	416,666.67	505,544.00	(24,956.00)	530,500.00		Other Financing Sources
71,316.57	206	(52,281.02)	101,681.02	.00	2,761.51	49,400.00	.00	49,400.00		Miscellaneous Revenue
1,630,994.89	78	480,684.72	1,732,836.28	.00	115,703.49	2,213,521.00	30,500.00	2,183,021.00		Public Charges
53,843,152.14	83	5,549,617.90	26,169,726.10	.00	2,661,117.50	31,719,344.00	254,317.00	31,465,027.00		Intergov Revenue
12,550,626.70	83	2,708,314.50	13,541,572.50	.00	1,354,157.25	16,249,887.00	.00	16,249,887.00		Property taxes
										REVENUE
										Fund 201 - CP
Prior Year YTD	Rec'd	Transactions	Transactions	Encumbrances	Transactions	Budget	Amendments	Budget		Account Classification
	% used/	Budget - YTD % used/	ALD.	ALD	Current Month	Amended	Budget	Adopted		



Community Treatment Center

Through 10/31/16 Prior Fiscal Year Activity Included Summary Listing

					Outlay	Operating Expenses	Personnel Costs	EXPENSE		Other Financing Sources	Miscellaneous Revenue	Public Charges	Intergov Revenue	Property taxes	REVENUE	Fund 630 - CTC	Account Classification	
Grand Totals	EXPENSE TOTALS	REVENUE TOTALS	Grand Totals	EXPENSE TOTALS					REVENUE TOTALS									
(\$803,771.00)	13,003,684.00	12,199,913.00		\$13,003,684.00	.00	4,178,122.00	8,825,562.00		\$12,199,913.00	.00	1,569,820.00	3,826,594.00	4,006,480.00	2,797,019.00			Budget	Adopted
\$0.00	9,818.00	9,818.00		\$9,818.00	.00	.00	9,818.00		\$9,818.00	9,818.00	.00	.00	.00	.00			Amendments	Budget
(\$803,771.00)	13,013,502.00	12,209,731.00		\$13,013,502.00	.00	4,178,122.00	8,835,380.00		\$12,209,731.00	9,818.00	1,569,820.00	3,826,594.00	4,006,480.00	2,797,019.00			Budget	Amended
\$15,513.82	1,152,585.98	1,168,099.80		\$1,152,585.98	.00	354,949.39	797,636.59		\$1,168,099.80	.00	200,123.26	378,988.42	355,903.20	233,084.92			Transactions	Current Month
(\$5,040.00)	5,040.00	.00		\$5,040.00	.00	5,040.00	.00		\$0.00	.00	.00	.00	.00	.00			Encumbrances	YTD
(\$632,193.43)	11,414,182.54	10,781,989.11		\$11,414,182.54	.00	3,563,405.52	7,850,777.02		\$10,781,989.11	9,818.20	1,650,312.98	3,355,694.00	3,435,314.73	2,330,849.20			Transactions	YTD
(\$166,537.57)	1,594,279.46	1,427,741.89		\$1,594,279.46	.00	609,676.48	984,602.98		\$1,427,741.89	(.20)	(80,492.98)	470,900.00	571,165.27	466,169.80			Transactions	Budget - YTD % used/
	88	88		88%	+ + +	85	89		88%	100	105	88	86	83			Rec'd	% used/
(\$2,349,043.24)	11,038,150.24	8,689,107.00		\$11,038,150.24	633.67	3,560,744.65	7,476,771.92		\$8,689,107.00	24,799.00	1,206,593.43	2,326,979.23	2,982,166.14	2,148,569.20			Prior Year YTD	

NPC JANUARY Monthly Report

- 1. <u>Patient Care Issues</u>- There are no new concerns to report.
- 2. **Contracted Services Issues** There are no new concerns to report.
- 3. Summary of patient complaints- We received three patient grievances during the month of December. One patient complaint was in relation to the client rights with the decision of law enforcement and the Crisis Center's decision to pursue the Chapter 51 emergency detention. The documented grounds for emergency detention were reviewed with the client by the social worker and the client was given the contact information for the Crisis Center and police department to pursue further concerns if the client desired to at this time. Another complaint was in relation to a client's medical condition symptoms. The third complaint was in relation to meal services. Each complaint was unsubstantiated.
- 4. Federal/State Regulatory Concerns- There were no hospital health inspections conducted during the month of December. A health inspection was conducted at Bayshore Village nursing home on 11/03/16. The nursing home was found to be in substantial compliance from the I/J citation issued in 09/27/16. DQA recommended that CMS rescind the discretionary denial of payment effective 12/21/16 for continued non-compliance. CMS responded in accepting DQA's recommendation on 12/27/16. CMS also responded with a determination on the CMP penalty assessment.
- 5. <u>Approval of Medical Staff appointments</u>- There were no new medical staff appointment during the month of December.
- 6. Other Business- There is no other business to note this month at this time.

Respectfully submitted by: Luke Schubert, NHA, Hospital and Nursing Home Administrator

BROWN COUNTY COMMUNITY TREATMENT CENTER DECEMBER 2016 BAY HAVEN STATISTICS

ADMISSIONS	December	YTD 2016	YTD 2015
Voluntary - Mental Illness	24	293	150
Voluntary - Alcohol	0	0	0
Voluntary - AODA/Drug	0	0	0
Police Protective Custody - Alcohol	0	0	0
Commitment - Alcohol	0	0	0
Commitment - Drug	0	0	0
Court-Ordered Evaluation	0	0	0
Emergency Commitment- Alcohol	0	0	0
Emergency Detention - Drug	0	0	0
Emergency Detention - Mental Illness	0	0	0
Court Order Prelim Mental Illness	0	0	0
Court Order Prelim Alcohol	0	0	0
Court Order for Final Hearing	0	0	0
Commitment - Mental Illness	0	0	0
Return from Conditional Release	0	0	0
Court Order Prelim Drug	0	0	0
Other	0	0	0
TOTAL	24	293	150

AVERAGE DAILY CENSUS	December	YTD 2016	YTD 2015
Bay Haven	4	4	2
TOTAL	4	4	2

INPATIENT SERVICE DAYS]		
Bay Haven	124	1615	596
TOTAL	124	1615	596

BED OCCUPANCY			
Bay Haven	25%	29%	11%
TOTAL	25%	29%	11%

DISCHARGES			
Bay Haven	25	295	150
TOTAL	25	295	150

ADMISSIONS			
Bay Haven	24	293	150
TOTAL	24	293	150

DISCHARGE DAYS			
Bay Haven	129	1627	596
TOTAL	129	1627	596

ADMISSIONS BY COUNTY			
Brown	18	252	117
Door	ı	7	5
Kewaunee	0	2	5
Oconto	I	4	5
Marinette	0	I	0
Shawano	2	7	12
Waupaca	1	2	0
Menominee	0	2	2
Outagamie	0	2	1
Manitowoe	0	6	2
Winnebago	0	0	0
Other	1	8	I .
TOTAL	24	293	150

AVERAGE LENGTH OF STAY			
Bay Haven	5	6	4
TOTAL	5	6	4

AVERAGE LENGTH OF STAY			
BY COUNTY			
Brown	5	5	5
Door	4	4	11
Kewaunee	0	0	2
Oconto	5	4	2
Marinette	0	0	0
Shawano	3	2	3
Waupaca	17	18	0
Menominee	0	2	0
Outagamie	0	0	0
Manitowoc	0	1	1
Winnebago	0	0	0
Other	5	3	2
TOTAL	5	66_	4

NEW ADMISSIONS			
Bay Haven	18	223	109
TOTAL	18	223	109

In/Outs	Current	YTĐ	2015
	2	40	5

READMIT WITHIN 30 DAYS			
Bay Haven	2	27	10
TOTAL	2	27	10

BROWN COUNTY COMMUNITY TREATMENT CENTER DECEMBER 2016 NICOLET PSYCHIATRIC CENTER STATISTICS

	DECE	VIBER 2016	NICOLET PS	SYCHIATRIC CENTER STATIS	TICS		
ADMISSIONS	December	YTD 2016	YTD 2015	AVERAGE DAILY CENSUS	December	YTD 2016	YTD 2015
Voluntary - Mental Illness	9	112	150	Nicolet Psychiatric Center	11.0	12.1	10.0
Voluntary - Alcohol	0	0	0	TOTAL	11.0	12.1	10.0
Voluntary - AODA/Drug	0	0	0				
Police Protective Custody - Alcohol	0	0	0		ត		
Commitment - Alcohol	0	0	0	INPATIENT SERVICE DAYS		ł I	***************************************
Commitment - Drug	0	0	0	Nicolet Psychiatric Center	341	4419	3650
Court-Ordered Evaluation	0	0	0	TOTAL	341	4419	3650
Emergency Commitment- Alcohol	0	0	0				
Emergency Detention - Drug	0	0	0				
Emergency Detention - Mental Illness	43	631	730	BED OCCUPANCY]		
Court Order Prelim Mental Illness	0	0	2	Nicolet Psychiatric Center	69%	75%	63%
Court Order Prelim Alcohol	0	0	0	TOTAL	69%	75%	63%
Court Order for Final Hearing	0	14	10			1	3370
Commitment - Mental Illness	0	0	0				
Return from Conditional Release	7	77	66	DISCHARGES	1		
Court Order Prelim Drug	0	0	0	Nicolet Psychiatric Center	64	838	968
Other	0	3	4	TOTAL	64	838	968
TOTAL	59	837	962	TOTAL	1 04	0.30	900
TOTAL	1 37	637	702				
ADMISSIONS]			DISCHARGE DAYS]		
Nicolet Psychiatric Center	59	837	962	Nicolet Psychiatric Center	366	4413	3643
TOTAL	59	837	962	TOTAL	366	4413	3643
				101110	1	i,	50.15
ADMISSIONS BY COUNTY	1			AND COLLENGED OF COLL	1		
Brown	44	655	668	AVERAGE LENGTH OF STAY Nicolet Psychiatric Center	6	5	
Door	0	18	23	TOTAL	6	5	4
Kewaunee	1	20	22	LOTAL)	4
Oconto		20	40				
Marinette		14	32	AVERAGE LENGTH OF STAY	1		
Shawano	l	10	31	BY COUNTY			
Waupaca	0	3	3	Brown	4	5	4
Menominee	0	5	6	Door	7	7	2
Outagamie	2	23	16	Kewaunee	1	6	5
Manitowoc	6	32	72	Oconto	7	5	2
Winnebago	j	<u> </u>	4	Marinette	4	3	3
Other	2	26	45	Shawano	3	3	4
TOTAL	59	837	962	Waupaca	0	1	}
		007		Menominee	0	2	1
NEW ADMISSIONS				Outagamie	6	6	3
Nicolet Psychiatric Center	31	425	475	Manitowoc	4	4	3
TOTAL	31	425	475	Winnebago	3	2	2
IVIAL	1 31	423	4/3	Other	2	6	5
				TOTAL	6	5	<u>3</u> 4
READMIT WITHIN 30 DAYS				L	<u> </u>		тт
Nicolet Psychiatric Center	7	84	114	In/Outs	Current	YTD	2015
TOTAL	7	84	114	III Outs	2	33	65

Report of Child Abuse/Neglect by Month

Month	2014	2015	2016	% Change from
				2015 to 2016
January	404	415	435	4.82 %
February	433	432	463	6.19 %
March	431	460	466	1.3%
April	487	455	452	66%
May	470	422	465	10.19 %
June	345	330	348	5.45%
July	311	312	301	-3.5%
August	298	282	312	10.64%
September	439	420	497	18.33%
October	461	440	430	-2.27%
November	320	426	435	2.11%
December	397	415		
Total	4796	4809		

Reports Investigated by Month

Month	2014	2015	2016	% Change from
				2015 to 2016
January	153	146	116	-20.55%
February	140	141	141	0%
March	160	161	124	-22.98%
April	168	144	138	-4.17%
May	164	147	135	-8.16%
June	143	143	99	-30.77%
July	139	113	101	-10.62%
August	116	113	88	-22.12%
September	164	150	126	-16%
October	165	141	101	-28.37%
November	128	100	119	19%
December	137	121		
Total	1777	1620		

Agency	Service(s) Description	Taroot Client	Program	Contract	Contract	Original Not- 1	Updated Not-
			Unit(s)	Sent	Returned	Amount	Amount
Acceptional Minds LLC	Living skills for autistic and/or behaviorally-challenged children and their families	Children	CLTS	1/7/2016	1/15/16	\$75,000	\$75,000
Adams L AFH	3-4 bed traditional adult family home	MH/AODA	Behavioral Health	11/30/15	1/5/16	\$111,218	\$116,510
Advocates for Healthy Transitional Living LLC	Treatment foster care placing agency and respite care	High behavioral needs children	CABHU, CPS, CLTS	1/19/16	1/26/16	\$275,000	\$275,000
Advocates Extension LLC	Counseling, daily living skills, summer programming, respite care, CCS services	High behavioral needs children	CABHU, CPS, JJ, CLTS	1/19/16	1/26/16	\$700,000	\$707,500
Agnesian Healthcare Inc.	Autism services	Children	CLTS	11/30/15	1/11/16	\$22,100	\$50,000
American Foundation of Counseling	Treatment foster care placing agency	Children	CPS	12/7/15	1/11/16	\$100,000	\$200,000
Anderson, Campell Educational Teaching (ACE)	Daily living skills training	Children	CLTS	11/17/15	1/11/16	\$24,000	\$24,000
Angels on Arcadian	CBRF (assisted living)	DD, PD	C-COP		1/28/16	\$150,000	\$150,000
Anna's Heaithcare (formerly County Living)	CBRF (assisted living)	MH/AODA	Behavioral Health, C-COP	11/30/15	1/19/16	\$180,000	\$180,000
ASPIRO Inc.	Birth to 3 services, respite, prevocational training, adult day programming	DD youth/children	C-COP, CLTS, BT3	12/17/15	1/4/16	\$414,500	\$429,500
Bellin Health Occupational Health Solutions	Drug screenings	Adult parents	CPS	11/30/15	1/19/16	\$25,000	\$25,000
Bellin Psychiatric Center	Inpatient psychiatric and detox services	MH/AODA	Behavioral Health	1/25/16	2/8/16	\$10,000	\$235,000
Better Days Mentoring	Youth mentoring services, daily living skills	Youth	7	12/21/15	1/5/16	\$25,000	\$25,000
Boll Adult Care Concepts	Corporate adult famiy home (assisted living) with CCS services for high needs behavioral health	MH/AODA	Behavioral Health, C-COP	12/17/15	12/29/15	\$825,000	\$825,000
Brotoloc Health Care System	CBRF and corporate adult family homes (assisted living)	PD with MH issues	d00-0	11/30/15	1/14/16	\$558,000	\$558,000
Caravel Autism Services	Autism services	Children		12/1/15	12/16/15	\$375,000	\$375,000
Care for All Ages (CFAA)	CBRF (assisted living), child day care	Children	CPS	11/30/15	1/11/16	\$50,000	\$50,000
Catholic Charities of the Diocese of GB	Teen Parenting program, fiscal agent services	Teens	CPS	11/30/15	12/21/15	\$169,406	\$169,406
Centerpiece LLC	Autism services	Children	CLTS	11/30/15	12/11/15	\$190,000	\$190,000
Cerebral Palsy Inc.	Birth to 3 services, respite, adult day programming	DD youth/children	CLTS, C-COP, BT3	12/17/15	12/29/15	\$314,500	\$314,500
Childrens Service Society	Treatment foster care placing agency	Children	CLTS	12/7/15	12/29/15	\$25,000	\$65,000
Chileda Institute	Children high-needs residential care center	Children	СРS, САВНU	1/14/16	1/25/16	\$175,000	\$175,000
Clarity Care Inc.	CBRF (assisted living), home health care	PD with MH issues	C-COP	12/16/15	1/28/16	\$53,000	\$53,000
Communication Pathways LLC	Autism services	Children	CLTS, C-COP	10/12/16	10/31/15	\$40,000	\$40,000
Compass Development	CBRF (assisted living)	PD with MH issues	d02-2	4/18/16	4/28/16	\$45,000	\$45,000
Curative Connections (formerly NEW Curative)	Supportive home care, specialized transportation, prevocational training, daily living skills, CCS services	MH/AODA	JJ, CPS, CLTS, C- COP	12/17/15	1/7/16	\$257,000	\$262,000
Curo Care LLC	Corporate adult family homes (assisted living)	PD with MH issues	dOJ-J	11/30/15	12/29/15	\$200,000	\$200,000

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract	Contract Returned	Original Not- to-Exceed Amount	Updated Not- to-Exceed Amount
Darnell Receiving Home	Receiving home for emergency placements	Children	CPS	12/7/15	12/21/15	\$19,710	\$19,710
Deer Path Assisted Living Inc.	CBRF, corporte adult family homes (assisted living)	MH/AODA	Behavioral Health, C-COP	11/30/15	1/12/16	\$300,000	\$315,500
Dodge County (DBA Clearview Behavioral Health)	Brain injury rehabilitation center	Adults w/traumatic brain injury	Behavioral Health	11/30/15	1/4/16	\$285,000	\$285,000
Dynamic Family Solutions	Family counseling/treatment programs	Families of juvenile delinquent	П	12/29/15	1/19/16	\$155,000	\$155,000
East Shore Industries	Day programming for PD/DD disabled	PD with MH issues	C-COP	11/30/15	1/11/16	\$10,000	\$10,000
Elsner AFH	1-2 bed traditional adult family home	МН	Behavioral Health	1/18/16	1/25/16	\$15,826	\$15,826
Encompass Child Care	Child day care	Children	CPS	11/30/15	12/21/15	\$70,000	\$70,000
Engberg AFH	1-2 bed traditional adult family home	PD with MH issues	C-COP	11/30/15	12/7/15	\$15,852	\$15,852
Exceptional Equestrians	Hippotherapy and therapeutic riding to clients with special needs	Children with disabilities	CLTS, C-COP	10/4/16	10/27/16	\$20,000	\$20,000
Expressive Therapies LLC	Music therapy for children	Children	CLTS	5/16/16	5/26/16	\$15,000	\$15,000
Family Care Specialists, Inc.	Treatment foster care placing agency	Children	CPS/JJ	10/14/16	10/20/16	\$50,000	\$50,000
Family Services of Northeast Wisconsin Inc.	CBRF (assisted living), CRISIS Center services, counseling, CCS services	MH/AODA, children	Behavioral Health, CABHU, APS, CPS, C-COP	12/17/15	12/29/15	\$2,440,015	\$2,614,015
Family Training Program	Parenting/family skills training	CSP parents, parents	JJ, CSP	12/29/15	1/11/16	\$155,000	\$155,000
		of juvenile delinquent					
Golden House	Domestic abuse services	Adults in need	APS	12/1/15	12/11/15	\$63,086	\$63,086
Gonzalez AFH	3-4 bed traditional adult family home	PD with MH issues	C-COP	11/30/15	1/14/16	\$50,300	\$50,300
Goodwill Industries	Prevocational services	PD with MH issues	C-COP	12/1/15	12/21/15	\$6,000	\$6,000
Green Bay Transit Commission - NO CONTRACT	Bus passes for transportation to/from school, meetings with parents, etc.	CPS case children and adults	CPS	1	1	\$15,000	\$25,000
Greenfield Rehabilitation Agency. Inc.	Birth to 3 services	DD children	BT3	7/21/16	7/25/16	\$100,000	\$100,000
Helping Hands Caregivers	Supportive home care	PD with MH issues	C-COP	12/1/15	1/11/16	\$10,000	\$10,000
Home Instead Senior Care	Supportive home care	PD with MH issues	C-COP	12/1/15	1/4/16	\$10,000	\$10,000
Homes for Independent Living	CBRF (assisted living)	МН	Behavioral Health	12/1/15	1/4/16	\$260,000	\$260,000

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract	Contract Returned	Original Not- to-Exceed Amount	Updated Not- to-Exceed Amount
Improved Living Services	Corporate adult family homes (assisted living), CCS services	МН	Behavioral Health	12/1/15	12/14/15	\$331,000	\$338,500
Infinity Care Inc.	CBRF (assisted living), home health care	PD with MH issues	C-COP	12/1/15	12/8/15	\$130,000	\$130,000
Innovative Counseling	Autism services	Children	CLTS	12/1/15	1/19/16	\$10,000	\$65,000
Innovative Services	Corporate adult family home (assisted living), CCS services, daily living skills, supportive home care	High-needs MH	Behavioral Health, CABHU, JJ, CPS, C-COP	1/4/16	1/14/16	\$1,814,200	\$1,814,200
KCC Fiscal Agent Services	Payor of client-hired personal care workers	Children with long- term care needs	CLTS	12/8/15	12/29/15	\$800,000	\$800,000
Klarkowski, Julie AFH	1-2 bed traditional adult family home			10/18/16	10/24/16	\$15,000	\$15,000
Klein, Steven Dr.	Autism services	Children	CLTS	12/1/15	12/10/15	\$535,000	\$535,000
Krueger Receiving Home	Receiving home for emergency placements	Children	CPS	12/7/15	12/29/15	\$13,140	\$13,140
Lac Du Flambeau Lake Superior Chippewa Indians	Gookomis Endaad AODA residential treatment	Native American AODA	Behavioral Health	3/14/16	4/18/16	\$50,000	\$50,000
Lad Lake	Youth high-needs residential care center	Youth boys ages 9- 21	JJ, CPS	12/1/15	1/4/16	\$40,000	\$40,000
Lamers Bus Lines Inc.	Specialized transportation	DD youth transitioning to adults	CLTS	12/1/15	12/21/15	\$25,000	\$25,000
Lutheran Social Services	CBRF (assisted living) with CCS services	MH/AODA	Behavioral Health	1/18/16	1/28/16	\$765,000	\$825,000
Macht Village Programs Inc. (MVP)	Respite care, counseling, daily living skills, CCS services	High behavioral needs children	CABHU, CPS, JJ, CLTS	12/1/15	1/11/16	\$800,000	\$800,000
Matthews Senior Living	CBRF (assisted living)	PD with MH issues	Behavioral Health, C-COP	12/1/15	1/7/16	\$100,000	\$100,000
McCormick Memorial Home	CBRF (assisted living)	MH/AODA	Behavioral Health	12/1/15	1/7/16	\$162,500	\$162,500
My Brother's Keeper	Male Mentoring Program	Juvenile males	ſſ	10/4/16	10/31/16	\$25,000	\$25,000
Mystic Meadows LLC	Corporate AFH (assisted living)	мн/аора	Behavioral Health, C-COP	12/1/15	12/10/15	\$200,000	\$200,000
NEW Community Shelter Inc.	Homeless sheltering services	МН	Behavioral Health	12/1/15	12/29/15	\$40,000	\$40,000
Northwest Passage	Children high-needs residential care center	Children	CPS, CABHU	12/1/15	12/15/15	\$125,000	\$125,000
Options for Independent Living Inc.	CCS services, home modification assessments	MH/AODA	Behavioral Health, CLTS	12/1/15	12/11/15	\$15,000	\$15,000
Options Lab Inc.	Drug screenings	AODA, CPS parents	Behavioral Health, CABHU, JJ, CP	12/1/15	12/21/15	\$40,000	\$40,000

cy	Service(s) Description	Target Client	Program Unit(s)	Contract	Contract Returned	Original Not- to-Exceed Amount	Updated Not- to-Exceed Amount
Options Treatment Program	AODA treatment, CCS services	AODA	Behavioral Health, CABHU, JJ	12/17/15	1/25/16	\$175,000	\$199,680
Paragon Industries	Daily respite care	Children with long- term care needs	CLTS	12/1/15	1/14/16	\$125,000	\$200,000
Parent Team - CLOSED AS OF 2/13/16	Parenting/family skills training	CSP parents, parents of juvenile delinquent/MH	CABHU, CPS, JJ	12/1/15	12/11/15	\$200,000	\$200,000
Parmentier AFH	3-4 bed traditional adult family home	МН	Behavioral Health, C-COP	11/30/15	12/10/15	\$44,217	\$44,217
	AODA residential treatment	AODA	Behavioral Health	8/16/16	8/16/16	\$15,000	\$15,000
Health Services	Autism services	Children	CLTS	12/1/15	12/8/15	\$40,000	\$40,000
	Treatment foster care placing agency	Children	CPS/JJ	10/14/16	10/20/16	\$50,000	\$50,000
Pnuma Health Care	CBRF (assisted living)	PD with MH issues	Behavioral Health, C-COP	12/1/15	12/10/15	\$200,000	\$200,000
Productive Living Systems	Corporate adult family homes, CBRF (assisted living), supportive apartment program	MH/AODA	Behavioral Health, C-COP	1/12/16	1/29/16	\$325,000	\$325,000
Psychological Consultants of Green Bay	Psychological assessments to determine competency	Elderly, DD	APS	10/10/16	10/25/16	\$35,000	\$35,000
Ravenwood Behavioral Health	Nursing home for high-needs MH clients	High-needs MH	Behavioral Health	12/1/15	1/11/16	\$100,000	\$100,000
Rehab Resources - BOUGHT OUT BY GREENFIELD 8/1 Birth to 3 services	Birth to 3 services	DD children	BT3	12/17/15	1/4/16	\$200,000	\$200,000
REM Wisconsin	Corporate adult family home, CBRF (assisted living)	MH, PD with MH issues	Behavioral Health, C-COP	12/8/15	12/21/15	\$267,500	\$286,535
Res-Care Wisconsin - ENDED CONTRACT AS OF 6/201 Home health care	Home health care	PD with MH issues	C-COP	12/17/15	1/4/16	\$10,000	\$10,000
Slaght AFH	3-4 bed traditional adult family home	МН	Behavioral Health	11/30/15	1/12/16	\$48,452	\$48,452
Smet AFH	1-2 bed traditional adult family home	МН	Behavioral Health	11/30/15	12/29/15	\$59,371	\$59,371
Social Thinkers	Social learning groups for children with social communication challenges	Children	CLTS	10/4/16	11/7/16	\$25,000	\$25,000
Southern Home Care Services - ENDED CONTRACT AS Home health care	Home health care	PD with MH issues	C-COP	12/17/15	1/4/16	\$10,000	\$10,000
Spectrum Behavioral Health	CCS services	Children	CLTS	1/26/16	2/23/16	\$50,000	\$50,000
St. Vincent Hospital	Birth to 3 services, home delivered meals	DD children, PD with MH issues	C-COP, BT3	12/17/15	1/28/16	\$100,000	\$100,000

Agency	Service(s) Description	Target Client	Program Unit(s)	Contract	Contract Returned	Original Not- to-Exceed	Original Not- Updated Not- to-Exceed to-Exceed
Talbot AFH	1-2 bed traditional adult family home	MH	Behavioral	11/30/15	12/29/15	\$6,000	\$25,000
Tomorrow's Children Inc.	Children high-needs residential care center	High behavioral	САВНО	12/21/15	12/30/15	\$100,000	\$100,000
Trempealeau County Health Care	County-run adult family homes, CBRF (assisted living), and institute for mental disease	Very high-needs MH	Behavioral Health	12/3/15	12/14/15	\$1,166,000	\$1,500,000
United Translators	Interpreter/translation services	Non-english speaking	All	6/27/16	8/8/16	\$20,000	\$20,000
VanLanen Receiving Home	Receiving home for emergency placements	Children	SPS	12/7/15	1/7/16	\$19,710	\$19,710
Villa Hope	CBRF (assisted living), supportive apartment program	MH/AODA	Behavioral Health	12/3/15	12/29/15	\$1,589,472	\$1,650,000
Wisconsin Early Autism Project	Autism services	Children	CLTS	12/3/15	12/15/15	\$370,000	\$370,000
Wisconsin Family Ties	Family support and advocacy services	Parents of MH/juvenile	САВНО, ЈЈ	12/3/15	12/21/15	\$26,000	\$26,000
Wisconsin Lock and Load LLC	Provides secure transportation to/from GB to other state facilities	MH, JJ	Behavioral Health, JJ, Drug Court	10/27/16	10/31/16	\$30,000	\$30,000
TOTAL						\$20,897,075	\$22,177,011

Brown County Human Services New Non-Continuous/Non-Contracted and Contracted Providers

December 27, 2016

REQUEST FOR NON-CONTINUOUS/NON-CONTRACTED PROVIDER					
PROVIDER	SERVICE DESCRIPTION	NOT-TO- EXCEED AMOUNT	DATE		
Individual	Ongoing respite for another foster home	\$10,000	11/4/16		
AJD Guardianship	Guardianship services	\$10,000	11/4/16		
Individual	Ongoing respite for a non-relative	\$10,000	11/15/16		
DarJune Foundation	AODA recovery coaching services	\$10,000	11/17/16		
Psychodiagnostic Services LLC	Neuropsychological and psychiatric evaluation for drug court clients	\$10,000	11/22/16		
Individual	Ongoing respite for a non-relative	\$10,000	11/29/16		
Nicolet Townhomes	Rent payment for CPS client	\$10,000	12/1/16		
Individual	Reimburse client's mother for special needs gymnastics class	\$10,000	12/1/16		
Bruck Law Offices	Rent payment for a CPS client	\$10,000	12/13/16		

REQUEST FOR NEW PROVIDER CONTRACT					
PROVIDER	SERVICE DESCRIPTION	TARGET CLIENTS	NOT-TO- EXCEED CONTRACT AMOUNT	DATE	
Jackie Nitschke Center	AODA residential and intensive outpatient services	AODA adults and youth	\$100,000	12/15/16	
Marco Services Inc.	AODA residential services	AODA adults	\$100,000	12/15/16	
Mooring Programs Inc.	AODA residential services	AODA adults	\$100,000	12/15/16	
Nova Counseling Services	AODA residential services	AODA adults	\$100,000	12/15/16	